

## PLAYNOW.COM REGISTRATION SAFEGUARDS

PlayNow.com, the only regulated online or mobile gambling website in B.C., operates under strict regulatory controls and employs the highest standards to provide British Columbians with a website they can trust.

To ensure that BCLC has clear visibility into all players and transactions, PlayNow.com utilizes a multi-layered registration process:

- To register for an account on PlayNow.com, players must be a B.C. resident and at least 19 years of age.
- Players must provide their legal name and birth date, as well as a valid mailing address, e-mail and phone number.
- PlayNow.com requires players to make deposits using their registered Canadian bank account or credit card, where appropriate financial oversight and controls exist.
- With a dedicated team of investigators and 100% account-based play online, BCLC is positioned to track and report any potential suspicious activity on PlayNow.com and take appropriate action against players who misuse their account.
- PlayNow.com use a third-party credit processing company called Equifax Canada to validate the accuracy of players' B.C. residency and age. Equifax Canada provides credit bureau and information reports for businesses, including most major banks in Canada.
- In accordance with Canadian legislative requirements, PlayNow.com collects occupation information from all PlayNow.com account holders before any funds are deposited into their accounts.
- Players who are registering on PlayNow.com must not be enrolled in BCLC's Voluntary Self-Exclusion program at any B.C. gambling facility or online.
- Players must also be available to satisfy any additional requirements that BCLC may have to confirm their identity.
- At all times, players must be physically located in British Columbia to access PlayNow.com. If a PlayNow.com player is no longer a resident of B.C. or if their account has been inactive for one year, their account will be closed.
- New PlayNow.com registrants with 6 – 36 months of credit history are required to undergo a credit-history check to confirm and verify their identity. Players with less than six months of credit history are required to undergo an in-person identification check.

**For more information contact:**

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